Our plan to keep injectable clients safe

Thank you to all our wonderful clients for your support during this time of uncertainty. Your support has meant so much to us.

As of May 25, 2020, the Ontario Government as allowed non-essential health care services to reopen under Directive 2.

As some of the lockdown precautions lift and the government supports reopening in a staged and step-wise approach, we are taking every precaution possible to reduce the spread of COVID 19. Our upmost concern is your safety and the safety of our staff.

We would like to let you know about the precautions and steps we have taken to keep you safe.

1. We will ask all clients to avoid coming for a treatment if they are exhibiting any COVID 19 symptoms, which would include fever, difficulty breathing, sore throat, cough or runny nose. We will also ask that clients do not come for treatment if they have been in contact with anyone with these symptoms or if they have been in contact with someone who has tested positive for COVID 19 and is currently infected.
2. We will ask that clients refrain from attending an appointment if they have been traveling internationally in the last 14 days
3. Staff will be asked to stay home if they are experiencing the following symptoms or have come into contact with someone who is COVID 19 positive or is experiencing the same symptoms of fever, difficulty breathing, sore throat, cough or runny nose.
4. We will be lengthening the appointment times and leaving time in between appointments to have the opportunity to thoroughly disinfect the treatment room with medical grade disinfectant in between treatments and to avoid clients coming into contact with each other.
5. Your injector will be wearing a surgical mask or N95 mask, gloves, +/- face shield for all interactions.
6. Your injector will frequently change clothing in between clients to limit the chance of contracting COVID 19 through contact
7. All clients will be asked to wear a face covering eg. Mask, scarf, bandana for the duration of your appointment.
8. All clients will be offered either a sink with soap and water or hand sanitizer to clean hands prior to treatment
9. It is recommended that clients only bring with them items that are necessary for the appointment, eg. Wallet and avoid bringing anything that can be left in their car or home, eg. Purse, bags, phone.
10. Clients will be asked to wait in their car or outside rather than the waiting room if the treatment room is not ready upon arrival to avoid exposure to others and reduce the chance of contracting COVID 19.
11. Clients will not be permitted to bring children, friends or other support persons with them to their appointment
12. Payment via mastercard, visa or exact cash can be accepted in their treatment room to prevent clients from having to gather and wait in the entrance and reduce the time they have to be present on site.

All precautions are designed to keep you and our staff safe and healthy during this difficult time.

Thank you for your understanding,

Sarah Arseneault, NP